

How to place an order:

A) Complete the online shopping information

or

B) Fax/e-mail your order to orders@pharmagermania.co.za / Fax : 0865597574

Please complete the new customer information sheet supplied and return to us if it is your first time ordering from us.

A proforma invoice will be send to you via e-mail/fax, please make sure everything is in order on the invoice. Once payment is reflected in our bank. The order will be send to you via, regular post/courier service

Office hours

Monday – Thursday 8:00 – 17:00

Friday 8:00 - 15:00

Pricing

Prices are subject to change without notice, mainly due to fluctuating exchange rates.

Prices exclude Vat

Payment Terms

Note all orders must be paid for before dispatched.

Deliveries

Please specify delivery preference: courier (if they operate in your area) or regular SA postal service

If the Courier service is selected, please provide us with detailed physical delivery address.

Goods Returned policy

We recommend that our herbs be stored in dry, cool and dark place, in air tight containers.

Breakage or discrepancies must be reported within 7 days of receiving your order. It must be returned in packaging.

We do not receive herbs back after expiry dates have lapsed.

We guarantee our products for two year after sale, if kept in above conditions.